

[REDACTED]

Dear Ms. Victoria Hatfield, Rachael Bushey, + Kierstin,

Hello. It's Eric Plum. I was blessed enough to have your law firm, particularly Ms. Hatfield, [REDACTED] represent me on my direct appeal in case # 2D14-2876. With Ms. Bushey's assistance, an outstanding job was done in the drafting of my initial brief, and I have no doubts that that outstanding work will continue through the drafting of my reply brief. This is work that I am eternally thankful for. Work that may very well result in my life being given back to me. Of all the people your firm represents, it would not surprise me to find out that you guys felt I was the most difficult. I'm sorry for that. Lucky for you attorneys, one of your secretaries, Kierstin, (I hope I spelled that correctly. If not, sorry.) handled the majority of dealings with me. In doing so she often caught the temper and anger at the end of my patience. I wanted to commend her for always maintaining a professional, calm, and reassuring demeanor while continuing to help me, despite receiving lashings she didn't deserve and which I apologize for. Kierstin is definitely an asset to your firm and I wanted to give special notice of the superb job she did when assisting me to ensure her work is not overlooked. Between Ms. Hatfield, Ms. Bushey, and Kierstin, I feel certain that I received better representation than I could have afforded, or would have been provided by the Public Defender. Please don't ever feel that you were not appreciated, because you were. My attitudes were nothing more than frustration boiling over, and my persistence was my nature mixed with a desire to provide all the help I could in furtherance of getting my life back. I just wanted to tell all of you, sorry if I ever rubbed you the wrong way, and thank you for all you've done to help me.

Sincerely,

[REDACTED] Eric PLUM
[REDACTED]
[REDACTED]